

Response to Sources Sought Notice

SS_OPERATOR_CERT_TRAINING_OEHE — Operator Certification Exam Preparation Training

SAMPLE — This document illustrates the format and depth of an IssuraDoc RFI / Sources Sought Response deliverable. It responds to a real, publicly posted SAM.gov Sources Sought notice for illustrative purposes only. It was not submitted to the issuing agency and does not represent an actual offer by any real company.

Submitted By	IssuraDoc Solutions LLC (Sample)
UEI / CAGE	ZQ7XSAMPLE1 / AB1C2
Date of Response	October 1, 2026
Point of Contact	Jane Doe, BD Director — jane.doe@sample.com

Notice Information

Notice ID	SS_OPERATOR_CERT_TRAINING_OEHE
Notice Type	Sources Sought (FAR 15.201(c)(3) market research)
Issuing Agency	Dept. of Health & Human Services — Indian Health Service, Albuquerque Area Indian Health Service
NAICS Code	611430 — Professional and Management Development Training
Set-Aside Under Consideration	Indian Small Business Economic Enterprise (ISBEE) or Total Small Business Set-Aside
Response Due	October 16, 2026, 12:00 PM MDT

Section 1 — Company Information

Legal Name	IssuraDoc Solutions LLC (Sample)
UEI	ZQ7XSAMPLE1
CAGE Code	AB1C2
SAM.gov Registration	Active
Business Size (NAICS 611430)	Small business under the applicable SBA size standard
Socioeconomic Status	Small Business. Does not meet the Indian Health Service definition of an Indian Economic Enterprise (IEE) — the IHS IEE Representation Form is completed and attached under separate cover, marked accordingly. Responding under the Total Small Business Set-Aside alternative the notice identifies.

Point of Contact

Jane Doe, BD Director — jane.doe@sample.com

Section 2 — Response to Sources Sought Questions

The notice asks respondents to address five numbered items. Each is answered directly below, in the order requested — the format IssuraDoc uses on every RFI response, since most respondents to a notice like this submit a generic capability statement instead of answering what was actually asked.

1. Company Name and Unique Entity Identifier (UEI)

IssuraDoc Solutions LLC (Sample), UEI ZQ7XSAMPLE1. Registration is active in the System for Award Management (SAM.gov) in accordance with FAR 4.1102(a).

2. Business Size for NAICS 611430

Small business under NAICS 611430 (Professional and Management Development Training). IssuraDoc Solutions LLC (Sample) does not qualify as an Indian Small Business Economic Enterprise (ISBEE) and is not a HUBZone, SDVOSB, SDB, or WOSB concern. The attached IHS IEE Representation Form is marked "does not meet" the IEE definition accordingly.

3. IHS IEE Representation Form

Completed and included as an attachment to this response, marked to reflect that IssuraDoc Solutions LLC (Sample) does not meet the IEE definition.

4. Capability Statement and Past Performance

IssuraDoc Solutions LLC (Sample) designs and delivers operator certification exam preparation training for water distribution, water treatment, wastewater collection, wastewater treatment, and utility management candidates, aligned to current ABC and ITCA Fed Reg exam content. Programs combine instructor-led virtual sessions, in-person cohorts, and computer-based practice testing, with course scheduling built around rural and reservation-area logistics rather than a single fixed training center. Relevant past performance is detailed in Section 3.

5. Market Research Questions

Suggested NAICS code:

No change suggested. NAICS 611430 (Professional and Management Development Training) accurately describes this requirement.

Does your company have an existing EPA authorized operator certification program currently providing in-person and computer-based testing options using current ABC and ITCA Fed Reg exams, and can it support 100–200 applications annually?

Yes. IssuraDoc Solutions LLC (Sample) operates an EPA-recognized certification pathway covering operator-in-training, new, renewal, and reciprocal certifications, with both proctored in-person and remote computer-based testing options. Current throughput supports the stated 100–200 applications per year without additional staffing.

Can your company provide certification preparation training across water distribution (I–IV), water treatment (I–IV), wastewater collection (I–IV), wastewater treatment (I–IV), and utility management, at roughly 8–15 sessions per year supporting 25–30 operators each, primarily at rural CONUS and Alaska locations, using virtual platforms where requested?

Yes. Course delivery is modular by certification level and discipline, and is built to travel — virtual, blended, and in-person delivery are standard options, and scheduling logic already accounts for rural and remote-site travel windows rather than assuming a central classroom. Annual capacity comfortably covers the estimated 8–15 sessions.

Can your company operate and maintain a Section 508–compliant public website for certification training access, applications, and resources?

Yes. Web-based access to course scheduling, applications, and candidate resources is maintained to Section 508 accessibility standards as a standard part of program delivery.

Section 3 — Past Performance

Representative certification and workforce-training engagements over the past four years:

Agency / Client	Value / Period	Scope & Outcome
Bureau of Indian Education (Sample)	\$310K/yr 2023–2025	Operator-in-training and renewal exam preparation for tribal water/wastewater systems staff; 94% first-attempt pass rate across ABC-aligned exams.
State Rural Water Association (Sample)	\$220K 2022–2024	Blended in-person/virtual certification training for distribution and treatment operators across 40+ rural systems; zero missed session dates over the period.
USDA Rural Development (Sample)	\$175K 2021–2023	Utility management training track for small-system operators, including a 508-compliant resource portal built and maintained for the engagement.

Section 4 — Statement of Interest

IssuraDoc Solutions LLC (Sample) confirms interest in this requirement and intends to submit a proposal if this Sources Sought Notice results in a solicitation. We welcome the opportunity to discuss capabilities further with the Contracting Office in advance of any formal announcement.

Out of scope for this response, per IssuraDoc's RFI / Sources Sought Response product: no pricing or cost data, no SAM/UEI/CAGE registration services, and no formal proposal. This deliverable answers the notice's questions — it is not the resultant proposal.